



DURUS® DINNERWARE 4 YEAR LIMITED WARRANTY

Durus® Dinnerware is shown on pages 10-11 and 14-17.

Durus® must be handled like any fine dinnerware. Carlisle FoodService Products agrees to extend a limited **FOUR YEAR WARRANTY** against breakage on its Durus line of dinnerware provided that the following procedures for care are observed:

- Do not use steel wool, harsh abrasive pads, abrasives, or scouring compounds, chlorine bleach, or chlorine based solutions in the washing process of this dinnerware. Do not intentionally strike or bang against counters or hard objects to remove debris. All debris should be removed by hand using a nylon or silicone plate scraper, sponge, or soft bristle brush. Do not place Durus dinnerware in a standard oven or microwave oven. Do not expose Durus to direct flame or dry heat over 180°F.
- Upon receipt of your shipment, complete **ONE** Warranty Card enclosed with your purchase. If this card is not completely filled out and forwarded to Carlisle FoodService Products, the Warranty is null and void.
- This Warranty herein extends only to the original user (purchaser), and is not assignable, or transferable, and shall not apply to any parts which have been subject to alteration, misuse, negligence, or accident. This Warranty does **not** cover chipping or staining of the product.
- Should any breakage occur during the limited Warranty, which commences on the date of delivery or receipt, please contact Carlisle's Customer Service Department at 1-800-654-8210 for return authorization and shipping instructions.

In light of the express four (4) year Limited Warranty provided by Carlisle FoodService Products, the duration of any implied warranties, including any implied warranties of the merchantability of fitness for a particular purpose, is hereby limited in all respects to the period covered for the express Warranty. Except for its Warranty obligations, Carlisle FoodService Products shall not be liable to the purchaser or to any other person, to the maximum extent permitted by law, for any loss or damages of any kind, including but not limited to, incidental, special, or consequential damages or loss of profits, arising out of or in connection with the use, loss of use, or replacement of the warranted products. Misuse, abuse, negligence, or failure to follow the Durus care and use instructions will render this warranty null and void.



HOW TO CARE FOR YOUR DURUS® DINNERWARE

- Do handle Durus like any fine dinnerware.
- Do use only woven plastic pads; 3M Scotch Brite® Blue Pads, non-abrasive sponges (Carlisle 36339 or 36357), or plastic bristled brushes (Carlisle 40413 or 40542) to remove dried-on food.
- Do pre-soak Durus, if desired, in Oxy-Kleen* or Soak Kleen* brand dishwashing detergent or products that meet the same specifications.
- Do remove hard water film, food residue, and dried-on stains using a simple paste made from an oxygenating or alkaline presoak powder according to detergent manufacturer's directions.
- Do wash Durus in a good quality, non-chlorinated, highly alkaline dishwashing compound.
- Do not place Durus in a microwave oven.
- Do not place Durus in a conventional oven.
- Do not expose Durus to direct flame or dry heat over 180°F.
- Do not use 3M Scotch Brite® Green Pads, harsh abrasive cleaner, steel wool, or metal scouring pads.
- Do not use chlorine bleach or chlorine based cleaning/sanitizing solutions.
- Do not overload dishwasher racks.
- Do not strike or bang Durus to remove food debris.

* Oxy-Kleen and Soak Kleen are trademarks of JohnsonDiversey, Inc.



visit our online catalog: <http://info.carlislefsp.com/catalog>

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